

Welcome,

Please read the following statement carefully and check back periodically to review any changes, modifications, additions, or deletions that may occur from time to time, without notice.

Cancellation Policy

All paying Projects and Sessions, online and offline, (*Behavioural Strategy, Behavioural Audits, Behavioural Coaching Sessions, The Pen, The Conversation*), are not cancelable. They may however be postponed, delayed or rescheduled.

All paid amounts are not refundable, unless we cancel an event.

Behavioural Audits and Behavioural Coaching Sessions

We provide 100% credit if you reschedule 15 business days (Three (3) weeks) or more prior to the first online work meeting. After that, we provide a 50% credit if you reschedule between 6 and 14 business days prior to the first online meeting. If you reschedule within 5 business days prior to the first online meeting, there are no credits and fees are forfeit.

After the first online meeting, you must submit all relevant materials to audit within a period of 10 business days.

Behavioural Strategy and **the Conversation** online sessions, **The Pen** offline session:

We provide 100% credit if you reschedule 48 hours or more, prior to the online session. If you cancel up to 48 hours prior to the online session, there are no credits and fees are forfeit.

For Behavioural Strategy Sessions, Behavioural Audits, Behavioural Coaching Sessions and the Conversation Sessions:

Rescheduling does not *automatically* guarantee a new booking; all bookings depend on availability.

You can reschedule up to three times in 12 months. For any rescheduling beyond that, there are no credits and fees are forfeit.

Credits can be used for **one full year** from the first booking.

To reschedule when you have less than 100% credit, please contact us at info@enlexis.com. You will immediately receive a coupon to use in the rescheduling payment page that will amend the booking fee taking into account your credit, according to the present **Terms** regarding cancellation and rescheduling.

One year after the first booking all credits expire.

Notice of copyright and Use licence

We may provide handouts for our online/offline sessions that you can use according to the present Notice of copyright and Use licence (see relevant paragraph further in this document). We don't provide the entire slide-decks used in our online sessions/presentations.

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You understand and agree that engaging in the prohibited use or the improper and/or unauthorised use of our Programs, Products or Services or Program Materials as set forth in these Terms of Use is considered theft and stealing and we retain the right to prosecute theft to the full extent of the law. You agree and understand that prohibited use, improper and/or unauthorised use may give rise to a civil claim for damages and/or be a criminal offence.

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Earnings Disclaimer

We make a genuine effort to accurately represent our services and to deliver methods and recommendations based on scientific evidence. The representation of the potential of our services is subject to our interpretation.

While the earning potential for companies/individuals who use our services is usually very encouraging, you acknowledge that your earning potential is subject to many independent factors.

We give no warranty or guarantee of any kind that you will experience any specific level of earnings by using our services.

Forward-looking statements, by nature, are subject to risks and uncertainties.

Descriptions of the material may have presented forward-looking statements that forecast future outcomes or earnings. These statements included words like "can," "could," "should," "expect," "anticipate," "plan," or similar terminology.

Our role is to support and assist you in reaching your goals, but your success depends primarily on your own understanding, interpretation, effort, motivation, commitment and follow-through. Every company or individual come to our sessions from a different starting point and with their own challenges and beliefs. Outcomes are also based on individual/contextual factors, including, but not limited to, motivation, mindset, background, creativity, knowledge, actions, collaboration with others, internal company changes, financial resources and devotion of time. We guarantee the quality of our work, however we cannot predict and we do not guarantee that you will attain a particular result, and you accept and understand that results differ from one company or individual to another.

You fully agree that we are not responsible and we make no warranty that you will have any success in obtaining your desired outcome or goal by using our methods or that our methods will be beneficial to you.

You agree that we are not responsible for your earnings, the success or failure of your personal or business decisions, the increase or decrease of your finances or income level, or any other result of any kind that you may have as a result of information presented to you through our Website. You are solely responsible for your results.

This material is for educational purposes only. This information should not be taken as medical, legal, accounting or other advice.

Your Personal Information

Should you choose to provide personal information for booking, you agree that it will be true and accurate. Using personal information other than your own legal name is prohibited.

We never share your personal information with others.

Modification Of These Terms And Conditions

We have the right to change, modify, add, or delete any part of the Terms of this agreement, and at any time, without notice. You agree to review these terms periodically and acknowledge that by continuing to use this Website you accept any changes or modifications to these Terms.

Jurisdiction

These Terms have been made in and shall be construed and enforced in accordance with the French law.

Termination Of Access

In the event of termination of these Terms for any reason, you agree that the following provisions will survive: the provisions regarding the limitations on your use of Content will survive and any license(s) you may have granted to us.

Contact Information

If you have any questions, please contact us at: info@enlexis.com

Date: May 7, 2024

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